



[<< Back to results](#)



Results Summary

1. Page 1






1. The Government is keen for NHS Services to engage with patients, keeping them informed about services and using their feedback to improve services. Have you heard of Patient Engagement?

			Response Percent	Response Total
1	Yes		16.33%	16
2	No		83.67%	82
			answered	98
			skipped	1

2. Do you agree that GP Practices should engage with their patients?

			Response Percent	Response Total
1	Yes		98.97%	96
2	No		1.03%	1
			answered	97
			skipped	2




3. How do you think GP practices should engage with their patients?

			Response Percent	Response Total
1	Patient Participation Groups		32.65%	32
2	Website		41.84%	41
3	Email		60.20%	59
4	Social Media i.e. Twitter		18.37%	18
5	Other (please specify):		6.12%	6
			answered	98
			skipped	1
Answers for: Other (please specify):			<i>6 answers</i>	
1	05/03/14 10:31AM ID: 9574350	text		
2	05/03/14	facebook		

3. How do you think GP practices should engage with their patients?

			Response Percent	Response Total
	10:36AM ID: 9574473			
3	05/03/14 10:42AM ID: 9574549	Sharing things with people having similar issues would really help		
4	05/03/14 10:47AM ID: 9574613	Devote a day to meet with their patients on a monthly basis because not everyone can access social media		
5	05/03/14 10:46AM ID: 9574639	text		
6	05/03/14 10:49AM ID: 9574691	post		

4. Would you consider joining your practice Patient Representative Group?

			Response Percent	Response Total
1	Yes		46.94%	46
2	No		51.02%	50
3	If answering no please give reasons:		30.61%	30
			answered	98
			skipped	1
Answers for: If answering no please give reasons:			<i>30 answers</i>	
1	05/03/14 8:36AM ID: 9572834	training as a pharmacist feel that I would be more benefit in this role in a representative group. Otherwise yes.		
2	05/03/14 8:38AM ID: 9572867	finding time to fit in		
3	05/03/14 9:35AM ID: 9573594	?		
4	05/03/14 9:38AM ID: 9573636	Not got the time to join/ participate		
5	05/03/14	depends when the group start at the moment I am busy		

4. Would you consider joining your practice Patient Representative Group?

			Response Percent	Response Total
	9:41AM ID: 9573661			
6	05/03/14 9:51AM ID: 9573845	dont have time		
7	05/03/14 9:58AM ID: 9573915	Because of privacy		
8	05/03/14 10:03AM ID: 9573983	I dont feel I am the right person		
9	05/03/14 10:11AM ID: 9574089	too busy with uni		
10	05/03/14 10:40AM ID: 9574186	Not enough time		
11	05/03/14 10:31AM ID: 9574350	Student comments - not always in area		
12	05/03/14 10:32AM ID: 9574388	I dont know what it is		
13	05/03/14 10:35AM ID: 9574418	Unaware of what it is		
14	05/03/14 10:42AM ID: 9574533	I just dont want to		
15	05/03/14 10:45AM ID: 9574585	Busy schedule		
16	05/03/14 10:46AM ID: 9574639	Busy with university/ final exams		
17	05/03/14 10:49AM ID: 9574657	dont know what it is		

4. Would you consider joining your practice Patient Representative Group?




			Response Percent	Response Total
18	05/03/14 10:48AM ID: 9574670	I dont use heathcare services often so dont feel the need to participate.		
19	05/03/14 10:49AM ID: 9574691	My time is limited because of University		
20	05/03/14 10:51AM ID: 9574710	very difficult schedule		
21	05/03/14 10:53AM ID: 9574748	Not interested		
22	05/03/14 10:55AM ID: 9574770	No time		
23	05/03/14 10:56AM ID: 9574788	Unaware of what it is		
24	05/03/14 11:00AM ID: 9574813	Given low usage of service I feel my views would not be representative		
25	05/03/14 10:59AM ID: 9574849	Might not be living here		
26	05/03/14 11:02AM ID: 9574904	No time for that		
27	05/03/14 11:06AM ID: 9574964	Not overly interested		
28	05/03/14 11:07AM ID: 9574988	Very rarely need to see a doctor (12 years)		
29	05/03/14 11:08AM ID: 9575004	Student, not always in bradford		
30	05/03/14 11:09AM ID:	Not interested		

4. Would you consider joining your practice Patient Representative Group?

		Response Percent	Response Total
	9575019		

2. Page 2

5. What are your main concerns (if any) about the service you receive from your GP practice?

			Response Percent	Response Total
1	Access (how long you have to wait to get an appointment)		50.65%	39
2	Services		37.66%	29
3	Other (please give details below)		19.48%	15
			answered	77
			skipped	22

Answers for: Comments:

31 answers

1	05/03/14 8:36AM ID: 9572834	none of the above are concerns as both are excellent.
2	05/03/14 8:44AM ID: 9572903	no concerns
3	05/03/14 9:03AM ID: 9573195	REFERRALS
4	05/03/14 9:33AM ID: 9573562	No concerns
5	05/03/14 9:35AM ID: 9573576	You don't actually receive treatment and the Doctors are not committed.
6	05/03/14 9:35AM ID: 9573594	?
7	05/03/14 9:37AM ID: 9573612	No concerns




5. What are your main concerns (if any) about the service you receive from your GP practice?

			Response Percent	Response Total
8	05/03/14 9:38AM ID: 9573636	None		
9	05/03/14 9:39AM ID: 9573649	They dont always seem like they want to help		
10	05/03/14 9:49AM ID: 9573815	Opening times restricting		
11	05/03/14 9:56AM ID: 9573904	None		
12	05/03/14 10:05AM ID: 9574017	Less than 10 minutes		
13	05/03/14 10:11AM ID: 9574089	No concerns		
14	05/03/14 10:15AM ID: 9574167	never had a problem		
15	05/03/14 10:25AM ID: 9574283	I receive an excellent service from all the staff including my GP		
16	05/03/14 10:31AM ID: 9574350	N/A		
17	05/03/14 10:35AM ID: 9574418	No real concerns		
18	05/03/14 10:39AM ID: 9574508	None		
19	05/03/14 10:42AM ID: 9574549	I am satisfied with the servive		
20	05/03/14 10:43AM ID:	None really		



5. What are your main concerns (if any) about the service you receive from your GP practice?

			Response Percent	Response Total
	9574576			
21	05/03/14 10:47AM ID: 9574613	I think GPs should be in contact with their patients on monthly basis just to check how they are doing, especially for patients who regularly see their GP		
22	05/03/14 10:46AM ID: 9574639	Not really had any problems		
23	05/03/14 10:49AM ID: 9574691	I have no concerns		
24	05/03/14 10:52AM ID: 9574734	Nil		
25	05/03/14 10:55AM ID: 9574770	Waiting at the clinic to see the GP		
26	05/03/14 10:56AM ID: 9574809	Lack of Empathy		
27	05/03/14 11:00AM ID: 9574813	Lack of open surgerys		
28	05/03/14 11:01AM ID: 9574893	None		
29	05/03/14 11:02AM ID: 9574904	Distance of doctors, brief nature of visit, almost rushed		
30	05/03/14 11:03AM ID: 9574928	Lack of specialised services Experienced GP		
31	05/03/14 11:07AM ID: 9574988	No concerns		

6. Would you like to attend Patient Engagement events that are held outside the practice? Patients and staff members from City Clinical Commissioning Group attend these events

			Response Percent	Response Total
1	Yes		32.22%	29
2	No		64.44%	58
3	Would you like more information (please remember to leave your contact details below)		3.33%	3
			answered	90
			skipped	9
Answers for: Contact details			<i>5 answers</i>	
1	05/03/14 10:25AM ID: 9574283	Karen.essien@btinternet.com 01274785517 07702050992		
2	05/03/14 10:32AM ID: 9574388	I dont know what it is		
3	05/03/14 10:42AM ID: 9574549	I would probably attend (address given)		
4	05/03/14 10:52AM ID: 9574734	N/a		
5	05/03/14 11:04AM ID: 9574949	07523363995		

7. Do you attend a Local Community Group?

			Response Percent	Response Total
1	Yes		5.49%	5
2	No		95.60%	87
			answered	91
			skipped	8
Answers for: If Yes please give details:			<i>1 answers</i>	
1	05/03/14 10:25AM ID: 9574283	PPI in research strategy development group and research forum (BDCT)		

8. If you attend a Local Community Group do you think it would be beneficial for a member of your GP surgery to attend some of the events/ meetings to engage with group members?

			Response Percent	Response Total
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8. If you attend a Local Community Group do you think it would be beneficial for a member of your GP surgery to attend some of the events/ meetings to engage with group members?

			Response Percent	Response Total
1	Yes		52.00%	26
2	No		48.00%	24
			answered	50
			skipped	49

Answers for: If yes please tell us why you think it would be useful:

17 answers



1	05/03/14 8:36AM ID: 9572834	nurse/dr/practice pharmacist. healthcare professionals should be more engaged in the community
2	05/03/14 8:38AM ID: 9572867	raise awareness of community problems
3	05/03/14 9:42AM ID: 9573683	N/A
4	05/03/14 9:44AM ID: 9573711	dont know
5	05/03/14 10:04AM ID: 9574006	Better Communication
6	05/03/14 10:15AM ID: 9574167	Yes/No as long as the moinutes are reported accurately, they can be read by the GPs
7	05/03/14 10:22AM ID: 9574197	So that they could see what other patients are talking about
8	05/03/14 10:27AM ID: 9574326	To give more support and give information to young adults
9	05/03/14 10:35AM ID: 9574418	Dont attend the community group therefore unable to comment
10	05/03/14 10:43AM ID: 9574576	N/A
11	05/03/14 10:47AM ID: 9574613	Just to keep them up to date with what's going on within the community and provide better services to meet patients needs in the future

8. If you attend a Local Community Group do you think it would be beneficial for a member of your GP surgery to attend some of the events/ meetings to engage with group members?




			Response Percent	Response Total
12	05/03/14 10:51AM ID: 9574710	its good for the person		
13	05/03/14 10:52AM ID: 9574734	N/A		
14	05/03/14 10:55AM ID: 9574770	n/a		
15	05/03/14 11:03AM ID: 9574928	Cant say		
16	05/03/14 11:06AM ID: 9574964	Get to know peoples concerns more		
17	05/03/14 11:09AM ID: 9575019	Builds relationships and find more information		

3. Page 3


9. Are you Male or Female?

			Response Percent	Response Total
1	Male		38.46%	35
2	Female		61.54%	56
			answered	91
			skipped	8






10. How old are you?

			Response Percent	Response Total
1	Under 16		0.00%	0
2	17-24		64.13%	59
3	25-34		26.09%	24
4	35-44		7.61%	7

10. How old are you?

			Response Percent	Response Total
5	45-54		2.17%	2
6	55-64		0.00%	0
7	65-74		0.00%	0
8	75-84		0.00%	0
9	over 84		0.00%	0
			answered	92
			skipped	7

11. To help us ensure our contact list is representative of our local community please indicate which of the following ethnic background you would most closely identify with?

			Response Percent	Response Total
1	White		40.63%	39
2	Mixed		9.38%	9
3	Asian or Asian British		22.92%	22
4	Black or Black British		15.63%	15
5	Chinese or any other ethnic group		11.46%	11
			answered	96
			skipped	3